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Congress of the United States
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ENVIRONMENT
NATIONAL SECURITY

July 8, 2021

The Honorable Louis DeJoy
Postmaster General
United States Postal Service
475 L'Enfant Plaza S.W., Room 10300
Washington, D.C. 20260-1000

Dear Postmaster General DeJoy:

We are writing to express continued concern regarding delayed mail delivery in Northern Ohio and to request information on the steps the U.S. Postal Service (USPS) is taking to improve the timely delivery of mail in Northern Ohio.

According to the USPS FY 2020 IV Quarter report, Northern Ohio was the third slowest postal service district in the country with 78.1 percent of single-piece first class mail arriving on time.¹ Unfortunately, the poor service performance Ohioans were subject to in 2020 has continued into 2021. Northern Ohio is now the second slowest postal district in the country according to data provided by the USPS Office of the Inspector General. During Quarter II of FY 2021, Northern Ohio's on-time performance for single-piece first class mail fell to just 68.8 percent.²

Delayed mail impacts the ability of our constituents to pay bills on time, collect government assistance, and receive monthly pensions. As Members of Congress from Northern Ohio, we have a duty to our constituents to ensure the USPS is performing to the best of its ability, and the continued failure of the USPS to make necessary improvements must be addressed.

We respectfully request responses to the following questions:

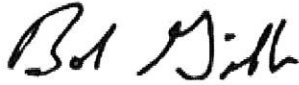
- Since the holiday mail influx ended earlier this year, what factors are contributing to the persistent delivery delays?
- Has the termination of seasonal workers at Northern Ohio USPS facilities had any negative effects on service performance?
- Would adding another sorting facility in Northern Ohio improve performance?

¹ United States Postal Service, "Quarterly Performance for Single-Piece First-Class Mail," November 9, 2020, <https://about.usps.com/what/performance/service-performance/fy2020-q4-single-piece-first-class-mail-quarterly-performance.pdf>

² United States Postal Service office of Inspector General, "About Service Performance," <https://www.uspsoig.gov/service-performance>

- Has the widespread access to COVID-19 vaccines allowed USPS to return to pre-pandemic practices? And if not, why?

Sincerely,

A handwritten signature in black ink, appearing to read "Bob Gibbs".

Bob Gibbs
Member of Congress

A handwritten signature in black ink, appearing to read "Anthony Gonzalez".

Anthony Gonzalez
Member of Congress

A handwritten signature in black ink, appearing to read "Robert E. Latta".

Robert E. Latta
Member of Congress